IT15 IT Infrastructure Code Set

The composite hardware, software, network resources and services required for the existence, operation and management of an enterprise IT environment.

IT15.10 IT System Integration

Joining different subsystems or components into one inter-connected system. It ensures that each integrated subsystem functions as required. It is also used to add value to a system through new functionalities provided by connecting functions of different systems.

IT15.15 Computer/Copier Management

Managing, monitoring and optimizing all computing devices (includes reprographic equipment) for performance, availability, device security and/or any base operational requirement. Includes manual and automated administrative processes.

IT15.20 Peripheral Management

Installing, configuring and maintaining internal or external devices that connect directly to a computer but do not contribute to the computer's primary function, such as computation of data. These devices are intended to help end users interface with an information technology system or subsystem.

IT15.25 Network Management

The administration, operation, and reliable maintenance of computer network systems. Strictly speaking, network management does not include hardware. Rather, it concerns the reliability, accessibility, security, efficiency, capacity, and capabilities of data transfer channels.

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