AS20 Communication Services Code Set

The coordination and management of electronic and telecommunication systems.

AS20.10 Electronic Communications Services

The coordination or management of email, calendars, contact information, tasks, or similar communications activities utilizing systems such as Outlook or manual systems.

AS20.15 Telecommunications Services

The coordination or management of phone calls, voice mail messages or conference calls.

AS20.20 Facsimile Services

The coordination or management of facsimile (fax) services.

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